HITACHI
Inspire the Next

HR optimization for the distributed workforce
Web based employee self service

Introduction

Does your organization have:

- High training delivery costs?
- High employee turnover costs?
- Increasing levels of regulatory compliance?
- Oracle eBusiness Suite HCM?
- Distributed workforce across a number of locations?

HR Optimization for the Distributed Work Force is a new standard for user centric self-service applications that lowers HR support costs, improves usability and leads to increased workforce productivity.

Would your organization benefit from the ability to have:

- One management view for employee information across the entire enterprise?
- Next-generation intuitive user interface that brings together HR services into a one stop shop portal application?
- Management and monitoring capabilities with embedded analytics?
- Social and collaboration services?

These are just a few of the benefits you can get by working with an experienced management consultancy that has a proven delivery track record across different industries.

Our solution

Hitachi Consulting will work with you to improve your HR self-service capabilities so you are better equipped to address the key issues facing retail organizations.

Industry experience

Hitachi Consulting draws upon the wealth of experience gained by our Industrial Products team. Our seasoned practitioners are trained to embed industry-specific best practices in all their projects. As a result, they have extensive experience in:

- Strategy development and assessment
- Enterprise information systems implementation

> **"**Hitachi Consulting absolutely gets it. They're very business focused first and foremost, and provided us with pragmatic solutions within our budget constraints. They're extremely skilled and know a lot about Oracle in particular. They have a very good way of recruiting people who are the best at what they do, which is why we're continuing to work with them on additional engagements in other areas of our business.**"**
>
> **- Andrew Brothers**
> Information Systems & Change Director
> Whitbread Group PLC

ORACLE®

Case study

Client:

Leading FMCG provider of HR services to approximately 90,000 people in the UK.

Challenge:

- Reduce training delivery costs
- Reduce HR support costs
- Enhance regulatory compliance

Solution:

- Personal Information Management – Users are now able to view and edit their personal data. Managers are also able to view team members and update restricted personal information.
- Training Management – Users are able to view an interactive, graphical representation of their Competency Framework configured within EBS. They can view their progress, book training courses, and launch e-learning modules directly from within the training roadmap page.
- Notifications – Users can view a list of notifications generated by the various HR and Training related workflows within EBS. The user is able to view the content of a notification.

- Business intelligence
- Customer and channel management
- Process improvement and redesign
- Supply chain management
- Information technology architecture

Technology independent

We remain independent of any specific technology vendor. This allows us to recommend the best solution for your organization.

Skills and capabilities

Hitachi Consulting combines the skills and delivery capabilities normally found in a niche technology provider, with the additional depth and breadth of capabilities usually only found in a large global firm. It has been our deliberate aim to recruit only senior and experienced people into our company.

> "We had previously worked with Hitachi Consulting to implement a single Oracle platform across HR, finance and payroll that was very successful. Due to their very strong partnership approach, we believed that Hitachi Consulting understood our requirements and we had 100% confidence in their ability to deliver."
>
> **- Andy Bailey,**
> Director of Service Delivery,
> VirginMedia

Our consultants have an average of 10 years of experience in their chosen technical discipline and many have worked for end-user customers so they are experienced in delivering in-house projects within large corporations. This approach means Hitachi Consulting is uniquely positioned to gain an in-depth understanding of the business issues your organization is facing and can design and deliver the most appropriate solutions to drive measurable business value.

Anticipated benefits:

- Decrease HR costs
- Enhance scalability and system reliability
- Increase customer satisfaction
- Reduce legacy system footprint
- Speed staff on-boarding
- Improve workforce monitoring

Why Hitachi Consulting

Hitachi Consulting is a large, independent management consultancy with a unique approach to delivering innovative solutions that drive business improvement. Some of our differentiators include:

Dedicated Oracle Practice

Hitachi Consulting has a dedicated Oracle practice with 1,800 consultants across the globe. We are a Platinum Certified Advantage Partner and were named 2011 UKOUG Partner of the Year for Middleware and BI.

The practice contains seasoned consultants who have a deep understanding and experience in implementing core Oracle products such as eBusiness Suite, HCM, Finance, Supply Chain and CRM.

We are also a leading Oracle technology implementer of Fusion Middleware, Web 2.0, SOA, Database, BI products and have undertaken a number co-development opportunities with Oracle in the area of Oracle WebCenter and AIA Process Integration Packs.

Case study (continued)
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Approach

Hitachi Consulting's advantage lies in our ability to bring together the best people with the benefit of the frameworks and intellectual property developed from many successful projects. By deploying our tried and tested tools and methodology, we can harness your organization's internal intellect and automate complex implementation processes.

About Hitachi Consulting

Hitachi Consulting is the global solutions and professional services organization within Hitachi Ltd., a global innovation leader in industrial and information technology solutions and an early pioneer of the Internet of Things. Hitachi Consulting is a business integrator for the IoT era and a catalyst for digital transformation. Using our deep domain knowledge, we strategically collaborate with our clients to help them innovate faster, maximize operational efficiency and realize measurable, sustainable business and societal value. As a consulting-led solutions company, we can help you leverage data as a strategic asset to drive competitive differentiation, customer loyalty and growth. To learn more, visit www.hitachiconsulting.com.

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